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ontents Terry Crutchfield 30 & Courtney Turner COVER STORY



Adam Parker



PROFILES



14 Cotten Home Inspections



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Meet The Team



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2025

BY THE NUMBERS

HERE'S WHAT THE TOP AGENTS IN BIRMINGHAM SOLD IN 2024



\$4,013,500,875

SALE VOLUME



9,348
TOTAL
TRANSACTIONS



\$14.2 M

AVERAGE SALES VOLUME PER AGENT



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meet

Genny Williams

New Publisher of Birmingham Real Producers



As a real estate coach, a trainer, and an agent since 1997, I have a passion for celebrating, supporting, and helping highly achieving real estate agents and brokers. At *Real Producers*, we are EXCITED to continue providing excellent content that

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YOUR BIRMINGHAM REAL PRODUCERS

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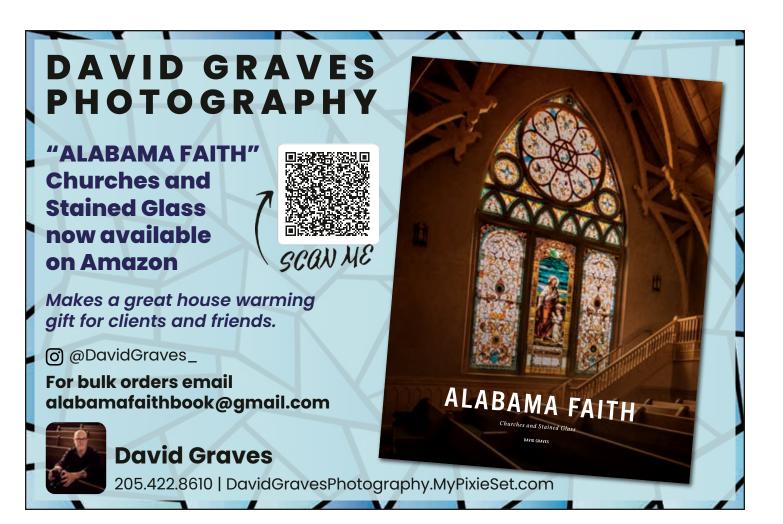
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"As long as you do a good job and treat people right, you will get positive feedback."

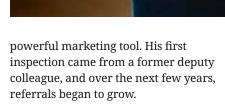
For over two decades, Chris Cotten dedicated his life to law enforcement, serving as a deputy sheriff and later as a crime scene investigator. His work required unparalleled attention to detail—examining crime scenes, documenting evidence, and noticing things most people would overlook. When he left that career behind, he had no idea where life would take him, but as it turns out, those skills would lay the foundation for his future career in home inspections.

Chris grew up in Alabama alongside his two brothers. After high school, he opted not to go to college and instead pursued a career in law enforcement. His time as a deputy sheriff was anything but ordinary. Over the years, he encountered high-pressure situations that tested his resilience and decision-making skills. However, after a particularly challenging life period, he felt that his career in law enforcement had run its course.

"It just got very stressful. God was telling me it was time for a change, and that's what I did."

In 2009, a television show focused on home inspections sparked Chris's unexpected interest. While watching Holmes on Homes, Chris recognized familiar themes from his career as a crime scene investigator: analyzing details, identifying hidden issues, and being very meticulous. He spent the next two years researching the industry, and in 2011, he took a leap of faith, earning his home inspection license and launching Cotten Home Inspections.

The early days of his business were slow. In that first year, he completed just nine inspections. But from the very beginning, his approach was methodical and customer-focused. He knew that success in business, like in law enforcement, depended on building trust. Word of mouth became his most



"My strategy in those early years was to do a good job, make real estate agents happy, make my clients happy, and just build out word-of-mouth referrals from there. I always take the time to fully understand each client's needs because every situation is different." Now, Cotten Home Inspections covers the entire state of Alabama and completes around 1,400 inspections a year. What began as a one-man operation has expanded to include a dedicated team, including Chris's daughter, who now manages the company's day-to-day operations. He credits her as the true boss of the business, handling scheduling and keeping everything running smoothly. "I could not run this company without her," he says.





Chris's background in crime scene investigations has given him a unique edge in home inspections. The principles are strikingly similar—being meticulous, taking thorough documentation, and understanding that no two situations are exactly alike. His company's inspection reports are completed on-site, setting him apart from competitors by offering immediate clarity and convenience for both clients and real estate agents.

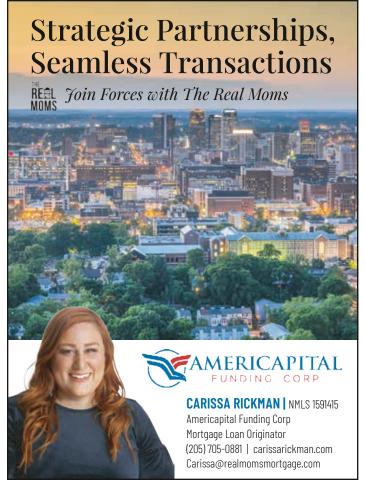
"In crime scene investigation, you need to document everything and be very thorough and detailed about what you're doing. All the guys I've trained in home inspections have these skills too. If we find something concerning in a home, we take 3 photos: long-range, medium-range, and close-up. We take 600 photos for a typical home inspection."

Beyond his business, Chris uses his martial arts and law enforcement training to teach self-defense and situational awareness. He holds a black belt in taekwondo and has experience with jiu-jitsu, aikido, and kickboxing. Recently, he and a friend have been working on opening a kickboxing school, furthering his passion for martial arts and teaching.

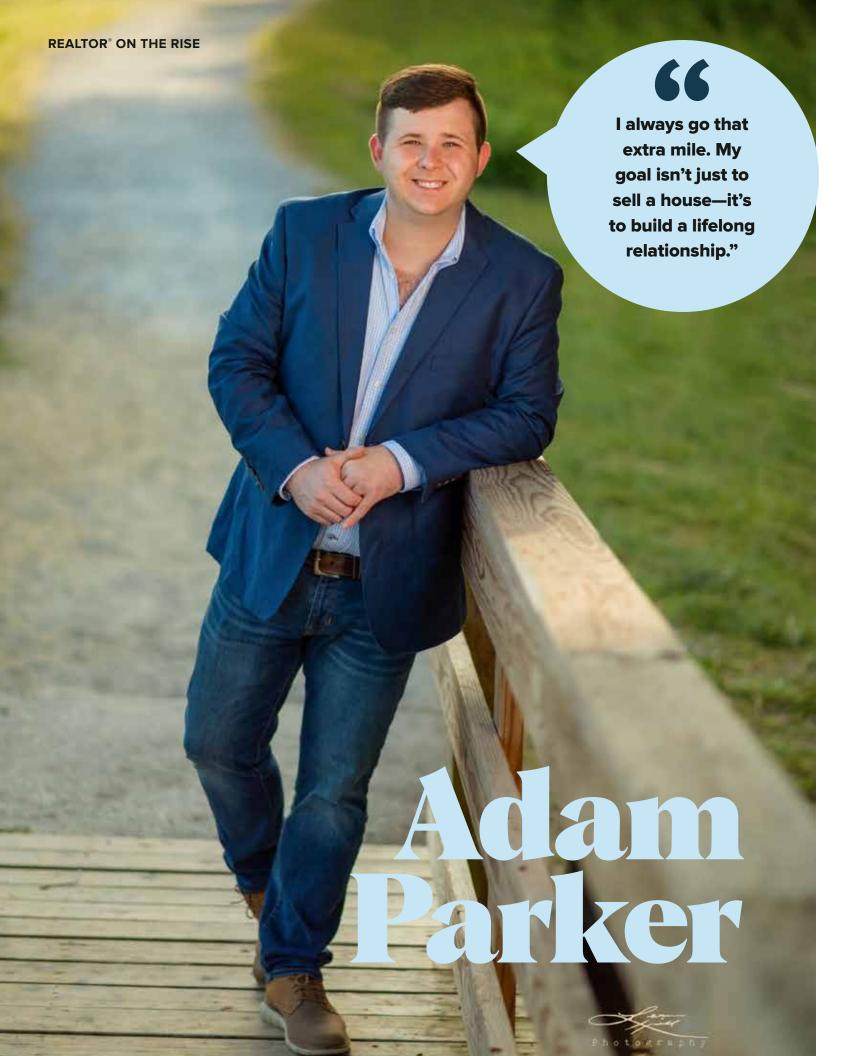
He also cherishes time spent with his family, especially his 10-monthold grandson. His ultimate goal isn't financial wealth but the freedom to spend time with loved ones, travel, and enjoy life. He envisions building his business to a point where it can run seamlessly without his daily involvement, allowing him to step back when needed. "Success to me is freedom. It doesn't have anything to do with money. My main goal is to build this business up to the point where it runs without me," he says.

Chris's journey from law enforcement to home inspections is proof that the skills honed in one career can translate seamlessly into another. Through hard work, resilience, and a deep commitment to excellence, he has built a business that reflects his values.









FROM RETAIL TO REAL ESTATE: A STORY OF PERSEVERANCE

WRITTEN BY NICK INGRISANI • PHOTOS BY LEANN HILL PHOTOGRAPHY

"I care about the relationships I have with the people I work with. In a home purchase, I want to see you happy with the purchase you're making. It's a big purchase, and once you sign the contract, it's yours. If it takes looking at 20 houses to look at to find the perfect house, we'll look at 20 houses."

Adam Parker is more than just a REALTOR®—he's a passionate advocate for his clients, a dedicated professional, and a firm believer in the power of homeownership. As an agent with Keller Williams Hoover, Adam has built a reputation for going above and beyond to ensure every client finds the perfect home. His approach is rooted in relationships, persistence, and a genuine desire to help others navigate one of life's biggest milestones.

Born and raised in Gadsden, Alabama, Adam grew up in a supportive family with strong role models who instilled in him the values of hard work, compassion, and determination. A mission trip to Santa Cruz, Bolivia, at the age of 15 opened his eyes to the privilege of having a home, a realization that planted the first seed of his passion for real estate.

Adam's grandmother, lovingly known as "Mawmaw," played a pivotal role in shaping his work ethic and generosity. Watching her sacrifice and provide for him on a fixed income left a lasting impact—one that continues to drive his dedication to helping others achieve homeownership. "She helped raise me and shaped me into who I am today," he reflects.

After high school, Adam began his professional journey at just 17 years old as a pharmacy technician at CVS. He later transitioned into retail management at Bath & Body Works, where he excelled at

building customer relationships. Though retail provided valuable experience, he longed for something more fulfilling. His first home purchase at 21, made possible with the help of his dad and stepmother, sparked a deeper love for real estate.

After years of contemplation, Adam took a leap of faith into real estate, quickly proving his ability to thrive in a competitive industry. He approached \$1 million in sales volume in his first six months. By his first full year, he had closed \$4 million in sales—an impressive feat that speaks to his tenacity and client-first approach.

For Adam, real estate is more than transactions—it's about people. He understands that buying a home is a lifechanging decision, and he is committed to making the process as smooth and enjoyable as possible. Whether it takes showing 20 homes or working with a client for over a year, Adam's patience and dedication never waver.

"If I have a client who's hesitant, I don't give up on them. I always go that extra mile. My goal isn't just to sell a house it's to build a lifelong relationship."

One of his most challenging deals involved a home that needed extensive repairs, requiring months of persistence and problem-solving. But Adam's determination ensured that his clients got the best deal possible—an experience

that reinforced his belief in always fighting for his client's best interests.

"This contract taught me to be persistent and not give in—to always fight for my client's best interests. Because these aren't just my clients—it's building a friendship for life. I always go above and beyond for every client. No matter who they are or what they want."

As a solo agent, Adam has built his business on trust, referrals, and an unwavering commitment to excellence. His background in management has equipped him with the skills to handle the fast-paced nature of real estate, and he envisions expanding his role in the industry.

"I love helping people grow to their full potential. One day, I'd love to own my own brokerage where I can mentor and develop other agents."

Outside of work, Adam enjoys traveling, hiking, and spending time with family. Whether he's relaxing by his pool or spending a day on the water, he values the balance between work and life.

For Adam, success isn't just about hitting sales milestones—it's about making a difference. Whether it's guiding a first-time buyer, helping a family find their forever home, or simply bringing a smile to someone's face, Adam Parker is dedicated to making homeownership dreams come true.



STEVENS

"The purpose of life is not to be happy. It is to be useful, to be honorable, to be compassionate, and to have it make a difference that you have lived and lived well." – Ralph Waldo Emerson

"I love people and building relationships," says REALTOR® and Associate Broker Angela Stevens at Realty South. "One of the greatest things someone could do is purchase a house for themselves," she adds. "Being part of that journey and building that relationship with them is why I became a REALTOR®."

Angela has been a REALTOR® for 10 years now and thrives in her service to her clients.

Road to Real Estate

Born and raised in Vestavia Hills, Angela graduated from Vestavia Hills High School in 2006. She then went on to graduate from the University of Alabama in 2010 with a degree in public relations and a minor in psychology. Before launching her real estate career, she worked in the marketing field for several years.

Her interest in real estate was sparked in 2015 after attending industry events that helped her develop the discipline and consistency needed to succeed. "I learned how to use my talents and strengths to help others," she explains. The events that she attended were transformative. "I think those events I went to early on in my career shaped me into the person I am in the business today," she points out.

Overcoming Obstacles

Real estate hasn't always been easy, however. For any real estate professional, it's a juggling act, being available and accessible to clients at a moment's notice, as well as balancing family life. As Angela learned, your mindset is everything and the key to your success.

"Tve had to overcome a negative mindset, doubting that I can be a mother and a REALTOR® at the same time throughout my career," she candidly comments. "I felt like I couldn't do both, and it was too big of a mountain to climb," she admits. With self-reflection, mindset work, and refocusing on the right tools, she switched to a positive mental state. It has made a world of difference in her personal life and her business.

With that positive mindset in place and believing in herself, Angela began to soar in real estate. She has a work-life routine in place, giving her the best of both worlds.

"I want to be present with my kids and successful in my career, and it is possible to do," she shares. "It takes organization, time management skills, and structure





if you want to be a mom who works outside the home, but also giving yourself grace when things do not go as planned, which I used to not be able to do."

A self-described type A personality, Angela knows what it takes to excel and push deals to the closing table. Motivated by reading books, listening to podcasts, attending seminars, and learning from others, Angela puts people above profit. She is always eager to learn more about the real estate industry and how that knowledge can benefit her clients. It's all about serving others, building relationships, and establishing community.

"I am passionate about helping more families achieve their home ownership goals," she shares. "There are so many families with goals, and I like helping them navigate the tricky real estate market. I really enjoy it. The more families I can help, the better," she smiles.

That comes with having realistic expectations for herself. "Some years are going to look differently than others, and that is ok," she shares. She adjusts her goals accordingly, especially as a working mom to three children.

Family First

When not working, Angela savors time with her family. "I've been married to

my husband, Will, for 12 years," she shares. "We have identical twin boys, William and JD, who are 9 years old and 4th graders." They are also blessed with their 3-year-old caboose named Audrey, who was born in September of 2021.

Together, they like to go to the beach, participate in sporting events, ski, and attend church regularly. To relax, Angela loves fitness. "I love to be active and be outdoors," she shares. She also likes to travel. One funny fact about Angela is she doesn't like to cook. "I'm not a good cook," she laughs. "You do not want me to cook you a meal, but I'll always bring over takeout," she smiles.

Lessons for Future Top Producers

For those looking to follow in her footsteps, Angela's advice is simple but powerful: "Be consistent and disciplined. The most important thing you can do is work on your mindset—it controls everything." Mindset matters. "It's a make or break for you in this career," she comments.

With a strong work ethic and a heart for service, Angela Stevens continues to thrive in real estate—helping families find not just houses but homes. Inspired by Ralph Waldo Emerson's words, she is making a difference for others, living a life of purpose and passion. There is nothing more fulfilling than that.



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"Success is different things to different people. For me, success is taking care of people." – Kimberly Benefield

"I love real estate and all my agents," shares Kimberly Benefield, the Birmingham-based Broker/Owner of Sweet HOMElife. "Even at 53 years old, I have all these dreams that I want to achieve and I want to help my agents achieve theirs too," she smiles.

A dream chaser and a go-getter, Kimberly's real estate business has exploded in recent years. Her independent brokerage has thrived with its family atmosphere of 50 agents. She is not only dedicated to growing her business but mentoring and uplifting those around her.

With everything on her plate, Kimberly finds time to cater to her clients. She actively lists and sells homes herself, averaging 40 to 50 transactions per year. It's not about sales, but service to this real estate leader. Real estate is more than just a profession for her—it's a calling. She works alongside her daughter and daughter-in-law, creating a family-centered business. Best of all, she loves what she does.

As a licensed real estate instructor in Alabama, Kimberly is deeply rooted in the industry. She served as the president of the Alabama Real Estate Educators Association (AREEA) and is a member of the National Real Estate Educators Association (REEA). Additionally, she is in her second term on the board of directors for the Birmingham Association of REALTORS®. Recognized for her leadership and contributions, she was named Broker of the Year in 2018. Sweet HOMElife has also been the #1 brokerage in units sold and volume for the past two years in Blount County, Alabama.

Overcoming Obstacles

Kimberly's path to success has not been without obstacles, however. Raised by a loving mother who had her at the young age of 15, she experienced a difficult



childhood, attending four different high schools and overcoming personal struggles, including sexual abuse by her former stepfather.

Despite the hardships, Kimberly refused to be a victim. She shared her story with others, was able to put her stepfather behind bars, and decided to be an overcomer. A woman of character, courage and confidence, Kimberly made her own mark on the world.

"I was also inspired by my mother's entrepreneurial spirit," says Kimberly. Her mother started multiple businesses. Little did she know that Kimberly would own her own real estate brokerage decades later. "My mom also taught me to be an overcomer and be gracious," adds Kimberly.

Determined to build her own future, Kimberly initially worked in the dental field before transitioning to real estate. However, she faced personal battles, including clinical depression, hospitalization, and a period of taking seven different medications.

"I was disappointed in adulthood because I suffered from depression," says Kimberly. "I ended up in a hospital and on all kinds of medication. One day, I pulled myself up from my bootstraps and took control. I said, 'I'm not doing this anymore. I'm getting off all my medications (which were seven).' The doctor said it would be tragic, but I went against all their orders. I had to take care of my own health."

With her drive and determination, Kimberly found a medication-free life and the freedom that she desired. She also became vegan years later. "I went into a self-improvement era," she shares

Kimberly decided to live a life of purpose and gave real estate her all. "I started looking online for a business coach and found Genny Williams (who is now the new owner of *Birmingham Real Producers*)." Genny became her business coach.

"I had been in real estate for years, but when I decided to get a business coach, everything changed," says Kimberly. "It was one of the best decisions that I made in my life. She was an angel and took me under her wing. Then my business tripled the first year and doubled every year after that."

Kimberly even became a business coach for Genny, helping others find the success that she had. "It was an exciting time in my life," she shares.

Soon Kimberly started her own brokerage with Genny's encouragement and guidance. The change and freedom that Kimberly experienced in her own life rippled to those around her, helping them become the best versions of themselves in real estate and beyond.

Kimberly's influence also grew in the real estate world. This trusted real estate professional works with investors, handling transactions for clients across the U.S. and internationally, including investors from Russia, France, and Indonesia.

A Heart for Giving Back

Beyond real estate, Kimberly and her husband, a professional drummer who tours nationally, wanted to help others. They owned a restaurant and coffee shop



66

I love
loving on
my agents
and
helping
them
realize
their full
potential."

called Sweetie's Place in Blount County. Inspired by Jon Bon Jovi's Soul Kitchen, they implemented a "Pay What You Please" model to support the community.

"We were in a crazy big hurry to open it for some reason and then COVID hit," says Kimberly. "That was a God thing. We had people wrapped around the restaurant during COVID. We were writing love notes and encouragement on to-go boxes."

Although her restaurant has since closed, it left a tangible impact on the community. "We were trying to be a blessing, and they were a blessing to us in unimaginable ways." Her agents were also inspired to pursue their entrepreneurial dreams, and one of them even started a mobile coffee shop.

A New Chapter

Now, in a different season of life, Kimberly is focused on her brokerage, teaching, and mentoring agents. With two grandchildren, she is prioritizing family while continuing to inspire and support those around her. "I look forward to watching my granddaughter playing ragball on Saturdays; she just signed up," says Kimberly. She also likes staying in shape, including running half-marathons.

Kimberly believes in the power of encouragement and mentorship. "You have to have someone who believes in you before you believe in yourself," she says, a lesson she learned from Genny Williams. Now, she strives to be that guiding force for her agents.

In conclusion, Kimberly is still setting goals and dreaming big, proving that success is not just about achievements—it's about the lives you touch along the way. She concludes, "I love loving on my agents and helping them realize their full potential." Living with impact is what she does best! There is nothing more rewarding than that.





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2025 Real Estate Roundtable

A Morning of Insight and Innovation

PHOTOS BY DAVID GRAVES PHOTOGRAPHY

On Wednesday, February 19th, the Magnolia Room at the Vestavia Hills Civic Center was buzzing with energy as top real estate professionals gathered for the 2025 Real Estate Roundtable. This engaging event brought together a dynamic panel of seven esteemed agents who shared their strategies, insights, and predictions for success in the coming year.

The discussion covered key topics such as what agents are adding to their business in 2025, what they are eliminating, and how they are leveraging social media as a powerful tool to reach and serve clients. Our panelists emphasized the importance of maintaining a detailed database and shared innovative ways they nurture their contacts throughout the year. With inventory remaining low, attendees were particularly eager to learn how top agents are going above and beyond to secure homes for their buyers. It was fascinating to see how traditional relationship-building strategies are merging with newage digital marketing techniques to create a well-rounded approach to success.

We had an incredible turnout of real estate professionals and preferred partners, all eager to learn, network, and elevate one another's businesses. Rolls Bakery provided the perfect selection of coffee and mid-morning treats, keeping the conversations flowing. A special thank you goes to our event sponsors who generously contributed door prizes: Real Property Management Victory, Real Estate Vision, Cutco, Reli, Southern Charm Cleaning, and Stockton Mortgage. Six lucky agents walked away with fantastic prizes, adding an extra layer of excitement to the morning.

Bringing together this community of driven professionals is always a privilege. The 2025 Real Estate Roundtable was more than just a discussion—it was a celebration of collaboration, growth, and forward-thinking strategies. Here's to a successful year ahead!

*If you missed this event, check our social media pages for information on where you can watch the event online! We are excited to offer this additional way for our community to catch up on our latest events.

















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TERRY

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WITH ARC REALTY PUOTOS BY BRENDON PINOLA PHOTOGRAPHY



Two REALTORS® are better than one.

That means double the accessibility and availability for clients, double the experience, and double the expertise. This partnership is the foundation of Crutch & Co., the dynamic real estate team of Terry Crutchfield and Courtney Turner with ARC Realty. For the record, Terry was the Number 1 agent in ARC Realty 280 for 2024.

"We complement each other well," says Courtney. "We think differently, which brings different viewpoints to the table. That helps us serve our clients better because if one of us is working with a client, the other can step in and provide additional support."

Terry agrees. "I enjoy working with Courtney. Our different ideas and perspectives help us navigate the market more effectively."

A Well-Rounded Approach

Terry and Courtney bring a wellrounded approach to their business, balancing their strengths to provide top-tier service.

"I'm always looking for ways to bring in new business and connections," says Terry. "A lot of times, people reach out to me when they aren't quite ready to buy or sell. I take the time to talk to them, understand their needs, and help them find options either on or off the market. A surprising number of properties we find off-market are through our extensive network of contacts. It's like putting together a puzzle."

Courtney echoes that sentiment. "Terry is amazing at networking and bringing in clients. She has a stellar reputation, and she does great work. I am very serviceoriented and focused on communication. I make sure our clients' needs are met and have an eye for detail. Together, we provide the full package—from preparing a home for the market to ensuring a smooth transaction."

Unlike some agents who tell clients what they want to hear, Terry and Courtney believe in honesty and integrity. "We are not the type of agents who sugarcoat things," says Terry. "We help clients see their home through a buyer's eyes and give them the best advice on how to maximize their sale."

Their secret to success? An unwavering commitment to their clients.



30 · March 2025 Birmingham Real Producers • 31 "We are extremely client-focused," says Courtney. "Our eyes are on every detail." It's not just about listing or selling a house. "It's an actual relationship, getting to know clients and their needs." Their goal is to help buyers and sellers navigate the process as smoothly as possible. "We will do everything that we can to make that happen."

"I have a solid work ethic," adds Terry. "I always pride myself on integrity. That's all I have at the end of the day. I give the best advice that I can and give 110 percent to each person."

Terry compares finding the perfect home to matchmaking. "The buyer is going to know if it's not the right house or, in other words, 'the one.' It's like love," she laughs. "They have to see themselves living there, having friends over, and going about their daily life. If it doesn't feel like home, then it's most likely not

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By focusing on each client and giving them our best, we naturally grow our business."

the right fit for them. I want my clients to be extremely excited about the property they choose," she points out.

Life Before Real Estate

Prior to real estate, Courtney was a teacher. "I taught for years before becoming a stay-at-home mom to four amazing kids. In 2014, I became a single mom, and through time and prayer, my focus shifted to sales and real estate." However, she couldn't imagine doing anything else. "I love what I do," she

raves. "I love serving my clients and teaching my clients about real estate and about the market." She also teaches Real Estate Law, Finance and Ethics, and Foundations of Real Estate for Purdue Global.

For Terry, real estate was a second career. She was a partner in a large legal company for 26 years and considered retiring before transitioning into real estate. She entered the real estate field 18 years ago and has been working full-time since then.

"My mother was a real estate broker and owned a real estate company in my hometown," she says. "I was always so annoyed at all the phone calls that she would take that I never wanted to consider a career in real estate as an option," she laughs. But when she and her husband started investing in rental properties, she saw the value of getting her real estate license. "I hit the ground running and never looked back."

Grateful for Family

Both Terry and Courtney cherish their families.

Courtney is a devoted mother to four children. Bella Grace (21) and Lilly (19) are both students at Samford. Jack (17) is a junior at Chelsea High School, and Wyatt (15) is a freshman at Oak Mountain High School. "They are by far the greatest part of me," she says. "I still cannot believe God has allowed me to be their mother."

Terry has two accomplished sons:
Jackson, a mechanical engineer, and
Max, a software engineer working with
AI with a large defense contractor.
"My boys are by far my greatest
accomplishment," she says. Her
husband, recently retired, spent 40
years working in healthcare IT, traveling
North America, consulting with
hospitals all over the country while she
raised their boys in Birmingham.

Both women enjoy their downtime in different ways. Terry loves planning trips with her children (before they get married and have kids!), staying active, and spending time at the beach.



Courtney loves spending time with her children, whether family game nights or watching the boys play baseball and football. An avid sports fan, she laughs, "We are the South's biggest Dodgers fans." She also loves hiking, traveling, and spending time with friends.

Looking Ahead

The future is bright for Crutch & Co.

"We want to continue serving our community and clients," says Courtney. "By focusing on each client and giving them our best, we naturally grow our business." Terry agrees. "Every client is put in front of us for a reason. Sometimes things don't work out, and that's okay. But when they do, it's incredibly rewarding. Knowing we've made a difference in someone's life is what keeps us going."

With a shared vision, deep expertise, and an unwavering commitment to their clients, Terry Crutchfield and Courtney Turner are making dreams come true, one home at a time. They're better together, helping each other and their clients. Making a difference is what they do best as they lead in local real estate.



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