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### **TABLE OF**

## CONTENTS















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SOMETIMES, JUST
SOMETIMES, OUR
JOB IS MORE THAN
JUST A JOB. IT
CAN BE A UNIQUE
OPPORTUNITY
TO CHANGE
SOMEONE'S LIFE.

Mark Van Duren

# PUBLISHER'S NOTE

I meet with agents every week and hear some very unique and interesting stories. Some good, some funny and some not so good. The stories I enjoy the most, however, are the ones that change the lives of their clients. Real Estate is your career and livelihood. At times, after much hard work, months or sometimes even years, a deal just doesn't work out, it can be a huge blow and can really shake your outlook. That's human nature and affects all of us at times.

I recently spoke to an agent who shared a story about a client she had worked with for over 18 months. After numerous showings, searches and counseling, the agent managed to get a new home under contract and secure a buyer for the client's existing home. The client had enormous admitted trust issues in her personal life and just weeks before the closings, she terminated both deals! The seller just couldn't get herself to close.

The inspiring part of this story was what the agent did NOT do. This agent did NOT storm off and threaten to sue the client, even though that would have been totally legal. Nope, she met with the client, executed the client's wishes and closed out the deals. While this was a huge financial blow, it was the professionalism of the agent that struck me.

The real outcome of this story was the agent demonstrated the VERY trust the client had been lacking in her life. The client was shocked the agent was not planning to sue her for a duly-earned commission. In fact, the client cried tears for her decision and admitted her lack of trust throughout life. The agent looked at this encounter as the right thing to do, the moral thing and convey trust and integrity to the client. Will it have a lasting impact? I wish I could say, but for the agent, she did it as much for the client as for herself; an honest attempt to restore trust to an individual.

This short overview does a poor job of giving all the details, but it demonstrates the impact agents can have on another life. Good or bad.

Blessings,

### **MARK VAN DUREN**

Publisher
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Real Producers



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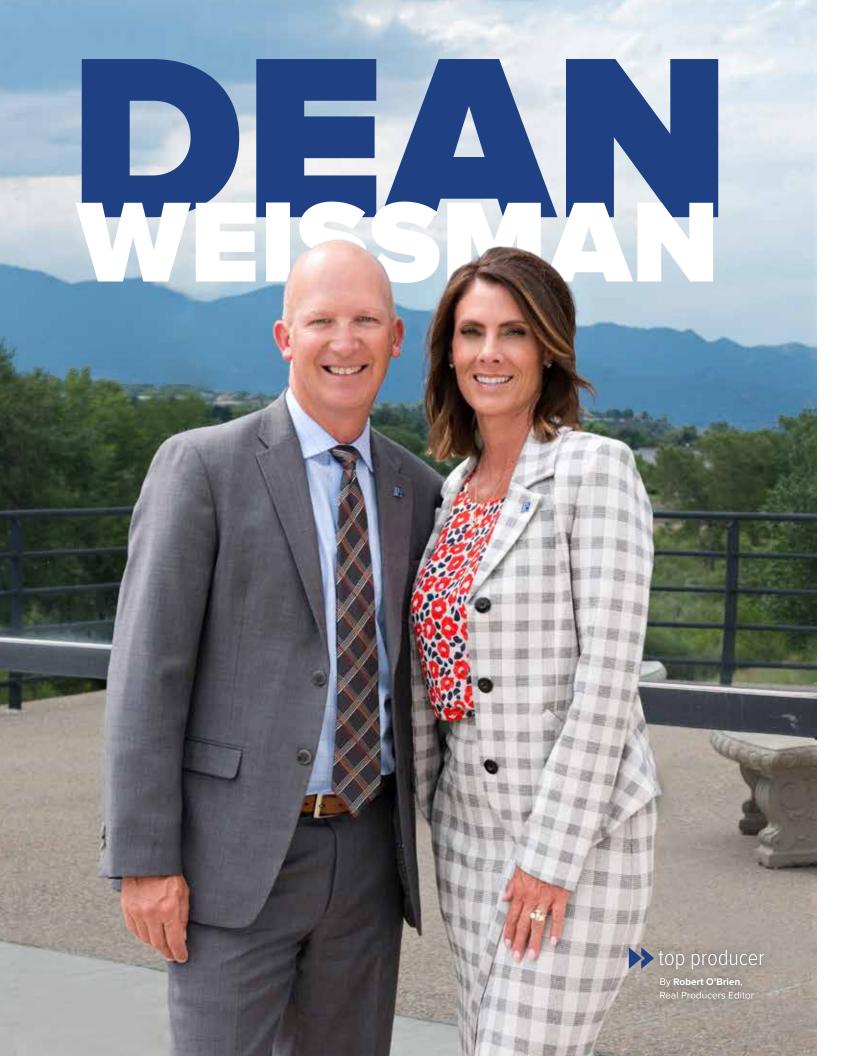
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### **HUMBLE BEGINNINGS & LESSONS LEARNED**

Born in Santa Barbara, California, you would think that we lived the California lifestyle, sounds fun right? Unfortunately, when I was only 1 year old we relocated out of the glamour and palm trees to a small town, Miles City, Montana, where I lived the first 4 years of my life by the Yellowstone River. Fishing, playing and doing all the fun things a toddler does. Then at 5, we moved back to my mom's hometown of Mandan, North Dakota to live with my grandparents. It was shortly thereafter that I learned the reason we moved back was because my parents were getting divorced. As a young kid, confused and scared about the future, I became the child of a single mom with very little communication with my dad from that time forward. We did the best we could to pretend we had a normal life, but as anyone who has gone through divorce, it is not always easy. Through my young years and into my teens, times were tough and I was raised in a strict household, after all, my mom was raising 3 boys on her own, so I guess I can't blame her. Realizing our family was constantly struggling financially, it was at the young age of 14, I got my first summertime job scraping gum off the bottom of desks and performing janitorial type work at the elementary school by our house. All of the paychecks went directly to my mom. While all of my friends were enjoying their summers, I was working full time with no access to my paychecks, no rewards for my efforts. I quickly realized the reason when my mom packed us up and we headed on a road trip destined for Colorado Springs it was August of 1978. We had everything we owned either in or on our car. As we settled in to our new lives, trying to make ends meet continued to be a struggle. The real-

ity was that money was limited and

we found ourselves on food stamps with limited resources for school clothes, having to frequently shop at what was known as the "Nearly New' shop (now popularly called "Thrift" shopping). So as one of the pioneers of used wardrobes, I had to follow the limited fashion trends I would see on TV to try and fit in. After all, I had moved from a small town of 1,600+ people to the huge metropolis of Colorado Springs, or at least it seemed large to me. Due to our financial circumstances, I was always told growing up "When you are 18, you are on your own". It is truly this phrase that gave me the courage and determination to make my own way and work hard to not have to live in the circumstances I had been accustomed to. My grandparents were a huge support to us and my grandfather was a successful businessman that always encouraged me to be better, do more! He helped out financially and his influence turned out to be invaluable. The only reason I open this article with that information is to make sure I preface my life accomplishments with the struggles I faced growing up. It was the struggle and lack of privilege that has shaped me into the husband, father and man I am today.

Working many odd jobs constantly from the age of 14, including restaurants, retail and after school work in the library, I graduated from Doherty High School at the ripe age of 17. Two days after graduation, I decided to take a job and move back to North Dakota with an insurance company called Combined Insurance. I was proud to be one of the youngest new hires that would be learning all the ins and outs of selling Accidental, Health and Disability policies across the state of North Dakota. Sounds so glamorous, doesn't it? Traveling the

state, meeting all kinds of new people? Reality was that I was driving 30-40 miles between appointments as most of the sales calls were for small acreage properties with mobile homes on them. The owners were running small ranches, harvesting corn or wheat and I was the guy that would try and sell them insurance in the event they got "Hurt on the Job". Long story, short, I had my success, winning various awards and sales competitions, but quickly realizing that the transient life was not for me. The pay was weak, the hours and travel were long and lonely. The lifestyle did not promote any stability, I was now 18 and didn't know what stability even was. Not afraid of the work, I had an ambition to move on to bigger and better things. Life was still a struggle, trying to figure out who I was at such a young age. Money was slim, I had to make a change, so I made the decision to move back to Colorado after a short stint of even living in my brother's car.

Determined to "make it" when I got back, I landed a job at a local audio store here in Colorado Springs selling car stereos. Seemed cool, no travel, set hours, it was just what I was looking for. I worked hard and showed my skills quickly becoming one of the top sales associates, pay wasn't the best, but I felt accomplished. Work was going great! I was supporting myself, but wasn't really content, wondering what else I could be doing to enhance my lifestyle. I came across an ad in the paper looking for local talent, it was a modeling agency looking for new talent / models in our area. I had a mop of thick dark hair on my head, my blue eyes and I thought "I can do this!" So I went to the casting call at a local hotel, not knowing anything about what I was getting myself into and walked with confidence to the

• • •

table for registration. I paid my fee and was quickly put into a line of people and was told, "they would be with us shortly." After waiting for what seemed like forever, it was our time to try out. Knowing nothing and feeling awkward, I walked a runway and was asked to "Strike a Pose", I was SO out of my element. To my surprise, I was asked to come back the next day as I had made the cut. The next day, same drill, however, at the end I was chosen as one of the finalists that would be going to New York City. I couldn't believe it, things were certainly looking up. I felt like this was the break I was looking for. Quickly I made my decision to quit my job and make a go of this. As ridiculous as this all sounds, it was very enticing given my upbringing and lack of anything luxurious. After quitting my job and explaining to my boss that I was headed to New York to pursue my newfound dream (new dream that I hadn't really thought through) I was set to meet the following week to take off. I showed up on time with a bag packed, ready to go only to find out that our opportunity we had been promised was a scam. We had paid to try out at the registration table earlier in the week, there were literally hundreds of people there and the guy that set it up was a scam artist, police had arrested him and the police were there letting everyone know what was going on. I was very naive and couldn't believe I had been victim of something so stupid. I immediately panicked and headed straight back to get my old job asking to be hired again. The position had been

filled and I was out of the job and HIGHLY embarrassed. Not knowing what to do, I had to kick in my instinct of survival which was becoming a familiar feeling. I knew the manager at another audio store in town. a store called US TECH. I got myself in front of the manager, and thankfully they hired me. I ultimately worked my way up to manager of the store and my days of uncertainty were seemingly behind me. Still feeling unsettled and wanting more, I got a job offer after being there about 2 years. Off to Denver I went to work for the emerging company US Sprint Communications. The job was located downtown Denver just off the 16th Street Mall, I once again felt like I was moving up. It was in Denver that I met my first wife Annette, I was quickly engaged after a short courtship, had my wonderful son Jordon about 1 year later, I was on top of the world. My sales career was well on track and I learned very well how to adapt (or accept) the corporate game. After nearly 3 years of working hard and producing sales well within the top of the sales force, I was asked to leave the company as they were transitioning a few of my larger accounts to the "Major Account Team", of which the positions were full. I found myself out of a job and certain that corporate life was not for me, too much red tape!

It was then, at the age of 26 that I realized I wanted to go into real estate. After all, we had never owned a home growing up and everyone that I met that was in real estate seemed to be pretty well off. With a new baby and very little

money, I attended real estate school in Denver and got my license 28 years ago. I thought my life was back on track, quickly getting a job with Coldwell Banker in Cherry Creek. I was in a unique training program with a company car, knocking on doors for senior agents to pass the leads off to them. I was on a salary which was unheard of in real estate, looking to further hone my skills and become an agent in the near future, again working hard to prove myself and my ability. Without much warning, the program ended abruptly after only 60 days and I was tasked with either becoming a full time agent or they would have to let me go. I had a good friend who was in the real estate business in Colorado Springs, I came down to have dinner with him and we ran into one of the owners of Prudential Patterson Group who quickly enticed me to come down and look at their firm. I was certainly intrigued by their company as they had all top agents and I was literally new to the

business. They said they wanted to take a chance on me, gave me an advance on my commission and I started commuting down to the Springs to sell real estate with Prudential. It felt like such an honor to be considered, much less hired. Life was good, I found a great place to land, to launch my real estate career and I was working on getting my family relocated to Colorado Springs. I was staying at my friend's place to limit the commute, even borrowing his 4 door car for showings since I had a two door Honda. (He is still in

were happening and things seemed back to normal, even better than normal. I loved my job and the people I worked with, I had finally moved my family down to the Springs and we were adapting to our new lives. Well, another twist was around the corner, my wife of 3 years decided 2 days after Christmas that she didn't want to be married anymore and within 4 short months, I was a single dad with joint custody of my 21/2 year old son. Prudential ownership and agents rallied around me and told me it would be "OK". I once again had to dig deep and persevere which I was able to do with the help of my wonderful real estate friends. Real estate became not only a job for me, but a family of support and encouragement that helped me to continue to strive to be the best. even with the circumstances of my own divorce. Business consumed my life when I wasn't with my son, it was just easier that way. Jordon spent many evening with me at the office playing cars on the floor while I was building a future for us. It was a few years later that I met the love of my life Lori. I was attending a PPAR function and this beautiful woman came walking in, I was smitten and had to get to know her, if you ask her she says it was more like "Stalk Her". Fast forward, we have been married now for 21 years. Real estate saved me and gave me the confidence to do great things and go after what I wanted. I worked with all my friends at The Patterson Group for 13 and 1/2 years

the business and I get to work

grateful). Once again I thought

with him daily, I am ever so

I had it all figured out, sales



until I was ultimately inspired in late 2004 to help start The Platinum Group, Realtors which I opened with my partners in January of 2005. The Platinum Group, Realtors was founded to make a difference, we specifically took all the great things we learned in our previous companies and rolled them into a powerful hybrid company which currently attracts the best agents in our industry. My partners and every agent around me are a constant reminder to be my best and perform to the highest level possible. My clients that have supported and referred us so generously over the years are so cherished. Lori and I, making up The Dean Weissman Team with the help of our licensed Assistant Tammy Lobato, achieved \$36,000,000 in residential sales last year. I am reminded everyday of the difference we can make in peoples lives, mainly by all of the hard working, ethical, high standard brokers I am so blessed to call The Platinum Group! Their dedication to being the best is an incredible reflection of success making all of the struggles I have gone though "for purpose". I smile from

ear to ear whenever I have the chance to brag about them...

When I was down, it seemed like it would never get better, however over the last 28 years, I was brought up by this incredible industry and am blessed daily by the strength and talent of our wonderful company and the people I have met along the way. It is truly a privilege to be a part of our leadership team with Ed Behr, Mike MacGuire and Steve McFarlane. Our core values have transcended into a culture rich with talent, humble in spirit and a true force to be reckoned with. Our agents are simply the best! Through the struggles, my passion became clear. A passion to help others achieve greatness through their own diversity and challenges, encouraging them, as I was encouraged, and believing all things are possible. My current role as the Broker Manager allows me to continue the "best practice" way of teaching and directing. Education and self correction is vital for predictable longevity in this business.

As for my family life, I get to work alongside my wife Lori daily which is a true blessing, has been the rock behind our success, a great mom and step mom who in her own right is a great Realtor (TM) among so many other things. We are so proud of our 3 kids as well, Jordon (my oldest) now 28, married his high school sweetheart Jessica 3 years ago, they are thriving in the Denver workforce. Jordon is a very successful Senior Account Executive for a digital advertising leader and Jessica continues her quest as a Digital Marketing

she is so special to me. She

Manager. Lori and I have a daughter Taylor, that is attending Barrett, The Honors College at Arizona State University as a sophomore, she is a great leader and an inspiration to all who know her. Our youngest son, Logan is a 4 time national champion gymnast that now has a passion for golf winning 2 league tournaments so far this year on the 2019-2020 Varsity Golf Team at Pine Creek High School as a junior.

As I have had the time to reflect while writing this article, I am ever indebted to the people that believed in me in my time of need, for those that supported me when things looked bad, for my continued faith and the strength of my family. I didn't choose the journey, the journey chose me! I am who I am today because of the experiences, good and bad, and I wouldn't change any of it because it has truly defined me as a man!

This could be a caption or bolded in the article margin somewhere.

I learned this recently, ironically it is how I not only survived, but thrived. "Take a moment to assess all things around you that promote you being "Average". These are the things that keep you powerless to go beyond the "Limits" you arbitrarily set for yourself..."



Pictures provided by Heidi Mossman with Capture Life Photography. To schedule your own portrait session, please call 719-789-5558.





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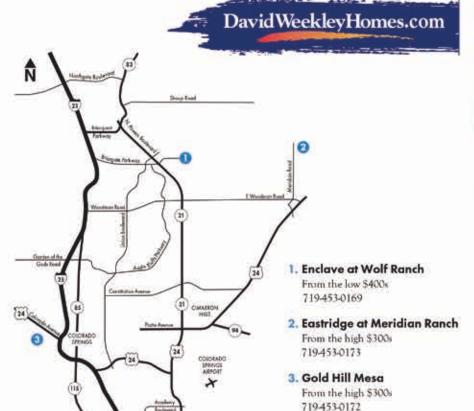
N2 Publishing – the company behind every Real Producers magazine – believes in a future where everyone is free. This year, we donated 2% of our revenue, or \$3 million, to support nonprofits that rescue and rehabilitate victims of sex slavery and forced labor. And it was only possible because of the support of our industry partners and engaged readers. Because of you.

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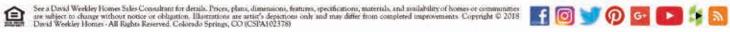




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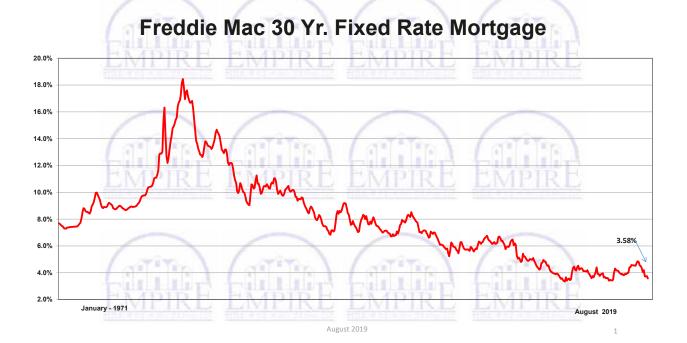
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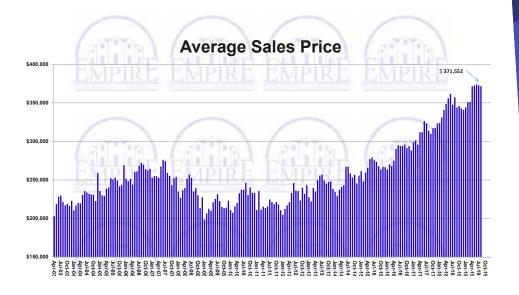
empire title By Bill McAfee, President of Empire Title of Colorado Springs LLC

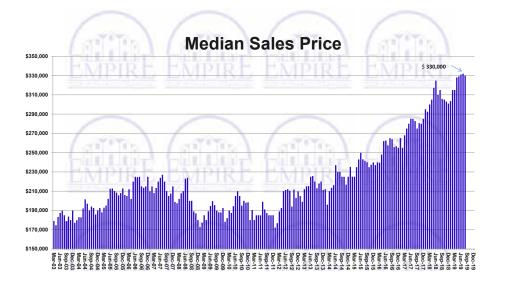
The interest rate environment has totally changed since December. In December of 2018 they were 4.6% as of August they dropped to 3.6%. This drop in interest rates saves a borrower \$173.99 a month on a \$300,000.00 loan. Not

only does a drop in interest rates save the borrower in monthly payments, it also increasing their purchasing power. This 1% drop in interest rates allows this particular borrower to increase their loan amount by \$38,000.00. A borrower who could borrower \$300,000.00 at 4.6% can now borrow \$338,000.00 at 3.6%. This increase in purchasing power is offsetting the increase in both average and median prices. So when I say "It's all about the Rates" in today's current market, this definitely holds true.





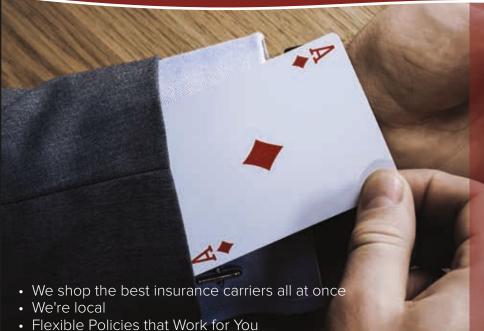




### 2019 YTD vs. 2018 YTD

- Average Price 14.8%
- Median Price 5.1%
- Residential Units Sold **4** 0.4%
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- Number of Listings 1 2.3%
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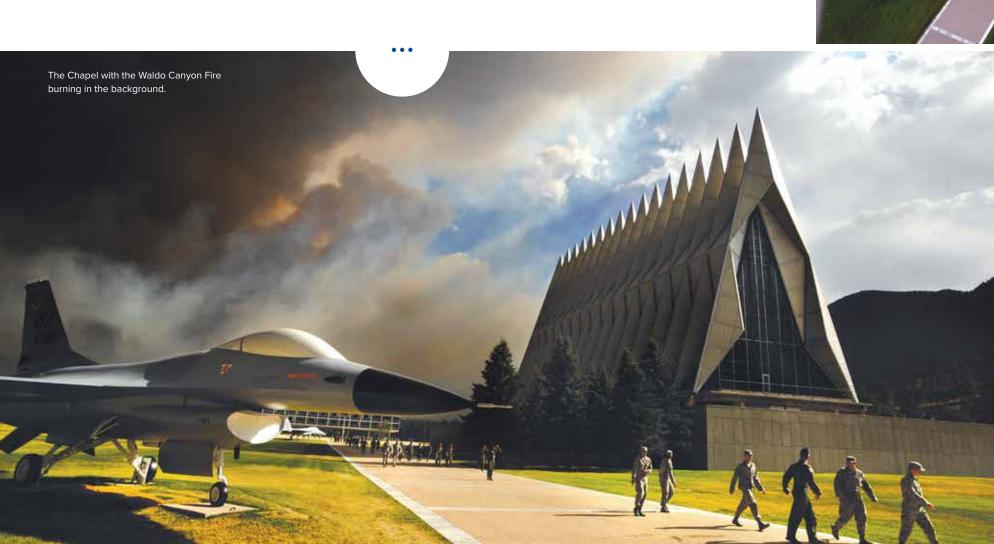
# GOIN' TO THE CHAPEL?



By **Robert O'Brien**, Real Producers Editor

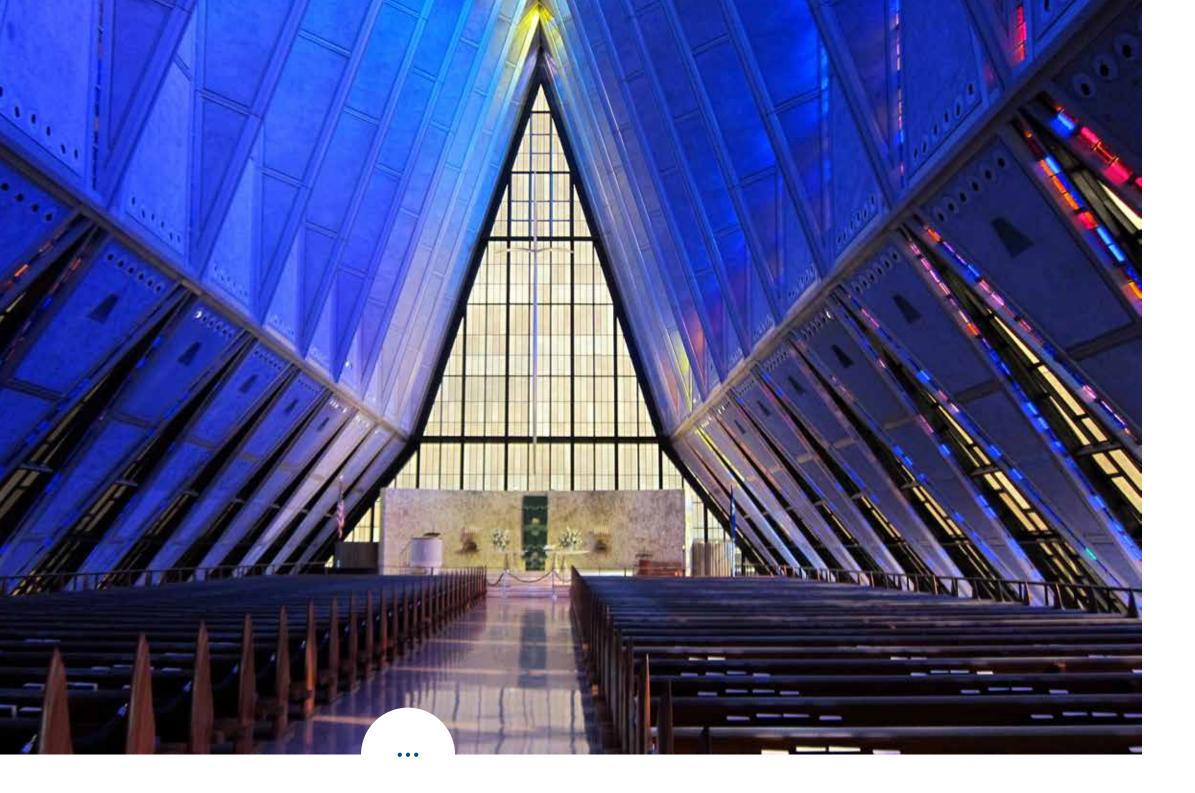
### THINK THANKSGIVING-ISH 2023

The delayed renovation of the iconic (but leaky) multi-faith Cadet Chapel at the United States Air Force Academy has begun. The building was closed early September and won't open its doors again to the public for a projected four years.









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AFTERREMOVING THE CHAPEL'S *FURNISHINGS* AND OTHER PREPARATIONS, THE ACTUAL WORK ON THE *\$158 MILLION* PROJECT WILL BEGIN ON NOV. 1 AND CONSTRUCTION MAY TAKE FOUR YEARS TO COMPLETE.

According to Lt. Col Tracy Bunko, Director of Public Affairs of the Academy, "After removing the Chapel's furnishings and other preparations, the actual work on the \$158 million project will begin on Nov. 1 and construction may take four years to complete."

Opened in 1962, the design was originally controversial. Over the years, "the Cadet Chapel has become a classic and highly regarded example of modernist architecture. The Cadet Chapel was awarded the American Institute of Architects' National Twenty-Five-Year Award in 1996 and, as part of the Cadet

Area, was named a U.S. National Historic Landmark in 2004." (Wikipedia)

Real Producers will dig a little deeper for a second "What IS It?" article in an upcoming issue for those of us interested in the "nuts and bolts" of what is going into the renovation. We know it leaks...how are they going to fix that and what else will the renovators be tinkering with? Inquiring minds want to know.

Note: The "What IS It?" series is designed to highlight unique features of the Pikes Peak area. REALTORS® don't just sell homes, they sell the community experience. We hope this series acts as either new information or a reminder of some of what makes the Greater Colorado Springs area so very special.







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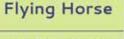


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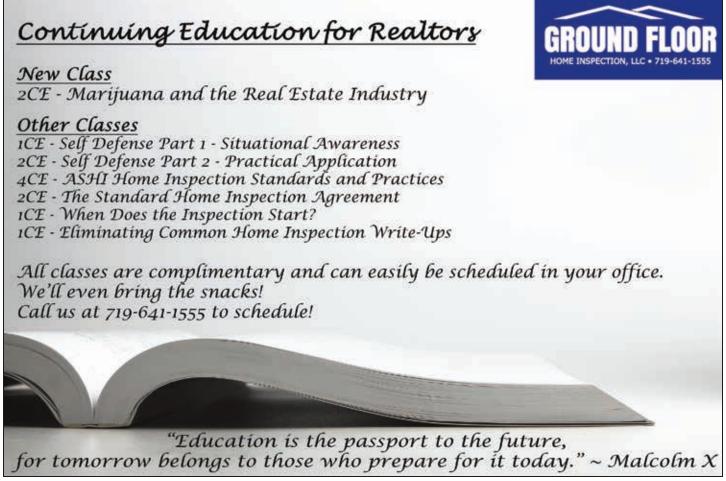


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# HOW DOES \$0 CLOSING COSTS SOUND?















# ...AND THE WINNERS ARE... IN THE CATEGORIES OF:

The People's Choice Awards The Industry Awards of Excellence

From the HBA's Shirley Rouse's press release: "This year's featured homes ranged in price from the mid \$200,000's to \$2,800,000. Twenty-two builders presented 28 homes located among 16 communities throughout the Pikes Peak Region for the 65th Annual Parade of Homes."

"Models were once again scattered throughout the region, which included the featured communities at Banning Lewis Ranch, Flying Horse and Wolf Ranch. Homebuilders showcased in this year's Parade were:

ALL ABOUT HOME DESIGN
ALLIANCE BUILDERS
ANTELOPE RIDGE
BLACK OAK HOMES
CALTON HOMES
CLASSIC HOMES
COVINGTON HOMES
DAVID WEEKLEY HOMES
EAGLE VIEW CONSTRUCTION
GALIANT HOMES
HI-POINT HOME BUILDERS

• • •



JAYDEN HOMES
KIMBER HOMES
LEVEL1 HOMES
MURPHY'S CUSTOM HOMES
OAKWOOD HOMES
REUNION HOMES
SADDLETREE HOMES
VANGUARD HOMES
VANTAGE HOMES
VILLAGREE LUXURY HOMES"

As of this writing (those darn publishing deadlines!), there was no official count of the number of attendees for this year's event.

Real Producers visited many of the Parade homes and crowds were impressive. Builder reps told us that crowds varied but that traffic remained robust throughout the Parade. Some reported up to 1,500 at some locations...that's in one day. Visitors with whom we spoke were universally impressed with the variety and quality of the models. Many attending were looking for ideas for their existing homes: Paint colors, wood types, furniture, space design, outdoor patio furniture, water features...the goals for attendees was varied. Of course, many visitors were prospective buyers, some local, some from out of state making the rounds with their local relatives and friends in anticipation of a move here.

According to the HBA, "As for the awards, industry professionals from around the state judged the homes for the Industry Awards based on criteria established for that award category. The People's Choice Awards is voted on by Parade of Homes attendees who visited each home in that price category.

ry. Both the People's Choice and the Industry Awards are broken out into multiple price categories. Industry Awards are then further divided among the following six categories: Best Kitchen, Best Master Suite, Best Interior Design, Best Exterior, Best Architectural Exterior and Best Overall Home."

Awards are presented each year at the Parade of Homes Awards Banquet hosted by the HBA of Colorado Springs, held this year at the Colorado Springs Marriott.

And this year's "OSCARS®" go to...well, not quite the Academy Awards®, but the winners of the 2019 Industry Awards of Excellence and People's Choice Awards are a coveted recognition within the industry. This year's winners are:



• • •



(Note: Winner photos are representative;

not all winners are pictured)

### INDUSTRY AWARDS OF EXCELLENCE

**UNDER \$300,000** 

### ANTELOPE RIDGE - THE BUCKHORN II

- Best Kitchen
- Best Master Suite
- Best Interior Design
- Best Floor Plan
- Best Architectural Exterior
- Best Overall Home

### \$305,000-\$350,000

### **CLASSIC HOMES - MIDTOWN 220**

- Best Kitchen Best
- Master Suite
- Best Interior Design
- Best Floor Plan
- Best Architectural Exterior
- Best Overall Home

### \$444,000-\$475,000

### **OAKWOOD HOMES - CRESTONE**

- Best Master Suite
- Best Architectural Exterior

### OAKWOOD HOMES - BRANSON

- Best Kitchen
- Best Interior Design
- Best Floor Plan
- Best Overall Home

### \$525,000-\$580,000

### VANGUARD HOMES - FALKIRK

Best Architectural Exterior

### **REUNION HOMES – SUNLIGHT PEAK**

Best Master Suite

### OAKWOOD HOMES - VICEROY

- Best Kitchen
- Best Interior Design
- Best Floor Plan
- Best Overall Home

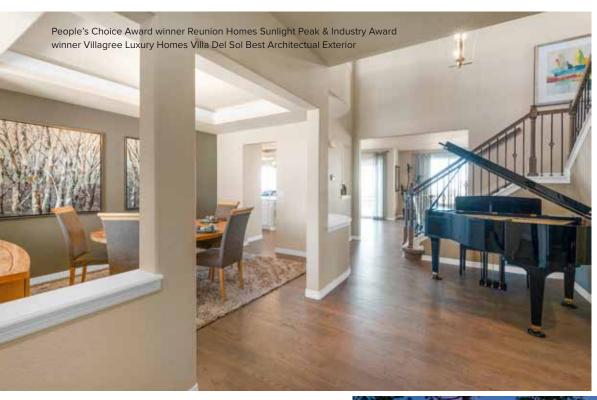
### \$590,000-\$635,000

### HI-POINT HOME BUILDERS – GRAYS PEAK

Best Kitchen

### **DAVID WEEKLY - COLETON**

Best Floor Plan





AS FOR THE AWARDS,
INDUSTRY PROFESSIONALS
FROM AROUND THE STATE
JUDGED THE HOMES FOR
THE INDUSTRY AWARDS
BASED ON CRITERIA
ESTABLISHED FOR THAT
AWARD CATEGORY.

• • •

### **OAKWOOD HOMES - WESTIN**

- Best Master Suite
- Interior Design
- Best Architectural Exterior
- Best Overall Home

### \$640,000-\$700,000 KIMBER HOMES - VISTA VIEW

- Best Interior Design
- Best Floor Plan
- Best Architectural Exterior

### **CLASSIC HOMES - THE MONARCH**

- Best Kitchen
- Best Master Suite
- Best Overall Home

### \$775,000-\$850,000

### **CALTON HOMES – THE MASTERSON**

- Best Kitchen
- Best Master Suite
- Best Interior Design
- Best Floor Plan
- Best Architectural Exterior
- Best Overall Home

### \$875,000-\$950,000 LEVEL 1 HOMES - THE CALAIS

Best Interior Design





### **VANTAGE HOMES - COPPERWOOD**

- Best Kitchen
- Best Master Suite
- Best Floor Plan
- Best Architectural Exterior
- Best Overall Home

### \$1,000,000-\$1,200,000 JAYDEN HOMES - THE RAMPART

- Best Kitchen
- Best Master Suite
- Best Interior Design
- Best Floor Plan
- Best Architectural Exterior
- Best Overall Home

### \$1,300,000-\$1,500,000 GALIANT HOMES - THE VANDERBILT

Best Kitchen

### MURPHY'S CUSTOM HOMES - THE TIMBER RIDGE

. . .

- Best Master Suite
- Best Interior Design
  - Best Floor Plan
- Best Architectural Exterior
- Best Overall Home

### \$1,875,000-\$1,925,000 ALL ABOUT HOME DESIGN - AMAZING GRACE

- Best Master Suite
- Best Architectural Exterior

### ALLIANCE BUILDERS - GLENWOOD

- Best Kitchen
- Best Interior Design
- Best Floor Plan
- Best Overall Home

### MORE THAN \$2,250,000 VILLAGREE LUXURY HOMES

- VILLA DEL SOLBest Kitchen
- Best Master Suite
- Best Interior Design
- Best Floor Plan
- Best Architectural Exterior
- Best Overall Home

Special Thanks to Shirley Rouse of the Housing and Building
Association of Colorado Springs for very kindly supplying press
releases and the award winners in time to meet our publishing
deadline! Every year, she comes through with patience and (usually) a smile. We will do a follow-up story with photos from the
Awards Banquet in our next issue.

### PEOPLE'S CHOICE AWARDS

Under \$300,000 Antelope Ridge – The Buckhorn II

\$305,000-\$350,000 Classic Homes – Midtown 220

\$440,000-\$475,000 Oakwood Home – Crestone

\$525,000-\$580,000 Reunion Homes - Sunlight Peak

\$590,000-\$635,000 Hi-Point Home Builders - Grays Peak

\$640,000—\$700,000 Black Oak Homes — The Grand Royal

\$775,000–\$850,000 Calton Homes – The Masterson

\$875,000–\$950,000 Vantage Homes – Copperwood

\$1,000,000—\$1,200, 000 Jayden Homes — The Rampart

\$1,300,000-\$1,500,000 Murphy's Custom Homes - The Timber Ridge

\$1,875,000-\$1,925,000 All About Home Design - Amazing Grace More than \$2,250,000 Villagree Luxury Homes - Visa Del Sol









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# 66

### DO NOT MERELY LOOK OUT FOR YOUR OWN PERSONAL INTERESTS, BUT ALSO FOR THE INTERESTS OF OTHERS

sister. Many times, she raised us by herself as my dad was TDY (temporary duty assignment) to different parts of the world. She also had a third job, if you will. As the wife of a commander, she was required to lead support groups not just to help spouses but also when family or squadron emergencies occurred. My mom is extremely compassionate, yet strong.

It was a joy to move around the country, but Colorado was always a state that called to me. Growing up we would vacation here. Skiing in the mountains during winter and hiking in places like Ouray during the summer. Ouray is still one of my favorite spots in the entire country especially when the wildflowers are blooming and blanketing the mountains in a flood of color and beauty. I always knew I'd live in Colorado, but it was living in Alaska where I truly grew to love the outdoors.

My family and I hiked and camped a lot in Alaska. We traveled everywhere from Seward, Alaska, where we caught halibut, to flying a puddle jumper out to the Aleutian Islands to visit Katmai National Park. After graduating high school in Anchorage, Alaska, I knew this was my opportunity to go to Colorado where the summers are longer,

the winters are more mild, yet still offered many outdoor adventures. This is why Colorado is where I chose to go to school. Two months before I was scheduled to leave Alaska, my dad was told he was getting PCS'd to Peterson Air Force Base. I spent two years at Colorado State University and then transferred to UCCS where I finished my BA in English with a minor in Spanish. While attending UCCS, I had the opportunity to study abroad in Spain. I attended the Universidad de Madrid for a summer and fell in love with the people, the culture, and the language.

• • •

I thought the path for my future was to be a high school English teacher and maybe also teach an ESL class (English as a Second Language). However, I had been worked in a fine dining restaurant for a few years while finishing up college and a few months after I graduated college, I met an amazing woman who would change my life forever. She was one of my regulars and a very successful real estate agent. She and her husband would come into the restaurant and always request me as their server. This agent is petite and always cold, so I always had a hot drink ready for her. One day she asked me if I'd ever considered real estate. I told her I hadn't ever thought about it and she asked me to

come in for an interview. After I met with them, they prayed about whether to hire me as an administrative assistant. They did end up offering the job to me and I learned so much from her. Throughout that first year I saw this agent try to be in 40 places at once, so I offered to get my license to help her out where I could.

All of the life experiences up to that point melded into a cohesive point-of-view where I could serve people and create relationships that were lasting. In addition, I learned to help buyers and sellers with some of the largest financial transactions of their lives.

I have been extremely blessed to work with some of the top agents in El Paso County who would take me under their wing and help me to not try and reinvent the wheel. They taught me how to stay objective yet listen and make sure the buyer or seller knows that you truly hear and understand them. Learning from these mentors on how to take care of clients was a crucial next step in my development from a career perspective. While learning the nuts and bolts of Real Estate was valuable, learning that our job is really about relationships and community was invaluable.

The work/life balance is definitely challenging, but I find that I am most focused when I make a few

moments for myself each day either to spend time in the Bible or running. I have been an avid runner ever since the age of 10. My dad and I would run 10K races in Oklahoma together and I fell in love with running at that time. I ran competitively with track and cross country throughout middle school and high school. (Running in Alaska was interesting because cross country is in the fall and we would often have to stop races to wait for bull moose to stop fighting and move on.) After graduating college and before starting my career in real estate, I trained to compete in the Pikes Peak Ascent. Training for the Ascent was a challenge that year. The Hayman Fire started on June 8, 2002, and the mountain was closed down for much of the summer. Running that race was a big goal for me and I found a way to train every day, sleep above tree line when I could, and dedicate myself to running the best race I could, in spite of the challenges — maybe even because of them! I had never competed in a larger or harder race, but that year things worked out and I managed to win. It was a seminal moment because I didn't start the race to beat the field, I competed against myself and the mountain. And that day, I won. That's a story and a lesson that stays with me. In the field of real estate, you are competing for business. You are competing for the • • •





listing, competing to win over a buyer... clients have lots of choices on who to trust. But the reality and the lesson I learned that day as I ran up a 14,000-foot mountain is that you are your own best competition. I learned that having a team is important. I learned that even in a business full of hungry lone wolves, we all need a team and support.

Fast-forward sixteen years, three real estate teams, one marriage and two kids later and you find me...leading a small team at RE/MAX Properties with my husband Nathan (who I met at that same restaurant way back when!) and our business partner Nathan Rains. We're not perfect by any means, but we try to work together as a cohesive team. I know that we're stronger together than when we're trying to do everything on our own. Nathan Fisk and Nathan Rains are both very competitive and athletic.

Nathan Fisk was a soccer player and now is a fisherman, avid camper, and a swimmer. Nathan Rains is a great softball player, and also an avid outdoorsman with his wife and two sons, also taking them camping and fishing, and skiing in the winter. Our team means everything to me, and we try to help each other not only to achieve work/life balance, but to hold each other accountable, and work together through challenging real estate situations.

We have many stories of helping each other out, like running flyers for each other if someone is going to be on that side of town, or relying on each other for expertise. I absolutely love that Nathan Rains grew up in Calhan and knows eastern El Paso County extremely well; not just in what to watch out for and how to guide clients

but in development of these areas and future growth. I admire how Nathan Fisk knows everyone in town. so when we have a client who has stepkids trying to cut her out of the deal, or a seller passes away inside a property that is supposed to close in four days, he not only knows the people to call, but he presses on them until the situation is handled. Both Nathan Rains and Nathan Fisk always put the client first. Nathan Rains once drove from Breckenridge within 30 minutes of arriving in Breckenridge to put a key in a lockbox that he had forgotten was in his pocket. Nathan Fisk will stay up until 2am if we ran out of time during the crazy weekday but had promised a client we would get a CMA or other important information to them. [NF1]

We launched our team in 2014 and I

wouldn't be where I am today without the mentors that God has graciously placed in my life and the amazing team that is around me.

I remain a highly competitive person; it's in my character. That said, "winning" has taken on a different perspective. Today — for me and our team — winning is getting that first-time homebuyer into a home that will serve their family. It's taking on the listing that multiple other agents failed to sell and working hard to line up the perfect buyer. When we focus on helping people, the financial and business aspects take care of themselves. I compete against the mountain and myself far more than the field. It's a lesson that has served me well.

In closing, a verse I love is from Phillipians 2:4: "Do not merely look out for your own personal interests, but also for the interests of others." [NF1]

Pictures provided by **Heidi Mossman** with Capture Life Photography. To schedule your own portrait session, please call 719-789-5558.

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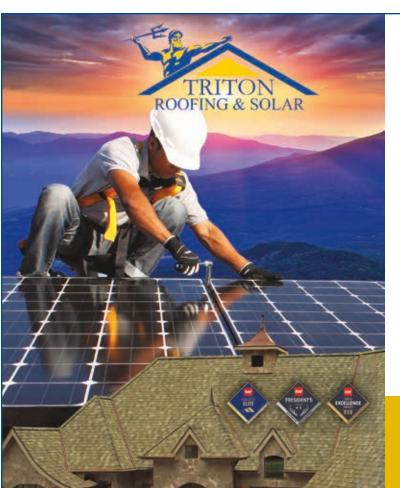
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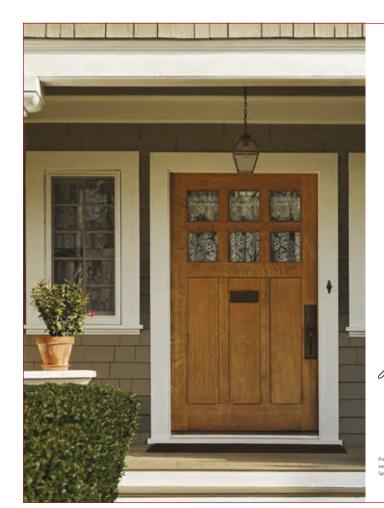
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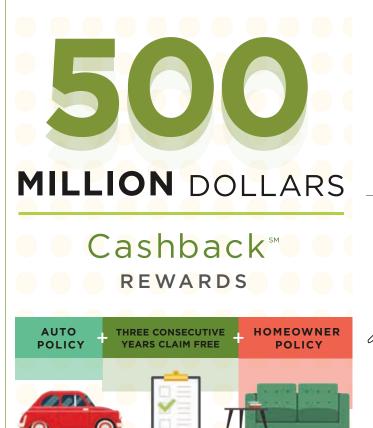
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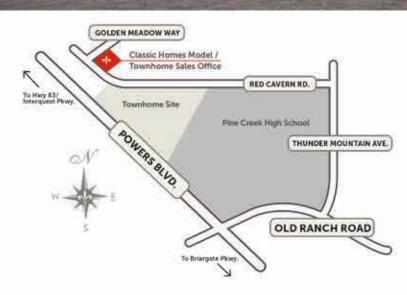


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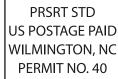
















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