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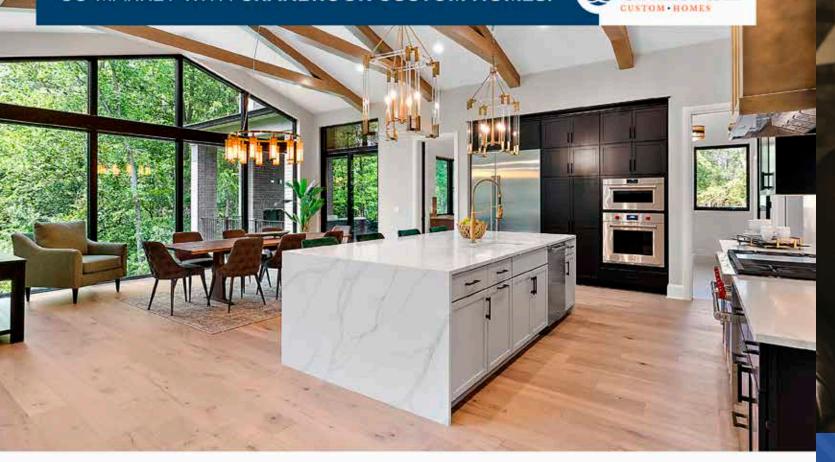


### YEAR IN REVIEW

RISING STAR: Brad Morgan
PARTNER SPOTLIGHT: Mastercraft Heating, Cooling, Plumbing, and Electrical
EVENT RECAP INSIDE
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JANUARY 2024

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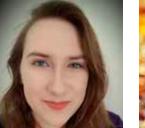


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#### **BRIAN HILL** JANUARY

Photo by Stylish Detroit Brian's focus is not on whether he's known for being the best real estate agent or having the greatest volume: His motivation comes from building relationships that have a positive impact on others. "I hope to live a life in which people talk about me the same way they speak of my dad," Brian said. "My goal is to be a kind,

honest, hardworking family man. You don't need to have a big name behind you to succeed: A true brand is created by authenticity. That's the amazing part of being in this business — the sky's the limit."



#### **MICHAEL DEFAUW** MARCH

Photo by Stylish Detroit As a leader in the industry, Mike is hardwired to fulfill his goals. His vision for the future is underscored by his drive and determination, and by his favorite quote by Henry David Thoreau, "Go confidently in the direction of your dreams! Live the life you've imagined."



#### **MUJ SANAD** MAY

Photo by Metro Shores Media As in any profession, Muj started from the bottom and worked his way to the top through discipline and hard work. "When I was working with my dad as a young boy, I remember he used to tell me that the best investment I could make is one in real estate," he said.



FEBRUARY Photo by Stylish Detroit Out of Sherri's massive amount of experience and success, the one piece of advice she suggests to other up-and-coming agents is to learn as much as they can — whether it's about house construc-

SHERRI JESKE

tion, title, mortgage, taxes, or economics. She would also say to be yourself at all costs.



JENNIFER YENGULALP APRIL Photo by Starloft Photography Jennifer defines success as waking up every morning excited to start a new day. "Every day is a learning day," she explained. "To be successful, it's critical

to listen carefully to your client's needs. We're only human, so mistakes can happen. The important lesson is to learn from the mistakes and to never give up on your dream."





## AUGUST

Photo by Metro Shores Media Erik and David are constantly striving to be the best. For them, that means pouring into the relationships they have formed and finding ways to better serve people.



#### **NICK JAAFAR** OCTOBER

Photo by Metro Shores Media At the end of the day, Nick Jaafar wants to be remembered for being an inspiration to others. "I want other young adults who may question their path in life to remember that they don't have to follow the mainstream," he said. "While the odds in society are stacked against those without a formal education, you can create

your own journey through entrepreneurship, and better yet, through real estate."



#### **ALI BEYDOUN** DECEMBER

Photo by Starloft Photography While Ali has certainly worked hard to get to where he is today, he attributes much of his success to a mindset he developed early on - to "give your all with the best of intentions and no expectations in return, and trust that the wealth will follow."

#### **KATIE WHEELER** JUNE

Photo by Stylish Detroit Given her experience in real estate and all that she is working toward, Katie offers the following advice to others who may feel like they are reaching for the stars: "Stick with it and ride the wave. Focus on what you can control. If you enjoy what you do and can use that to help others, at the end of the night, that is all that matters."

#### **ERIK GRAY & DAVID GOAD**



#### **DONNY ORLANDO** JULY

Photo by Mateo Morrison Most real estate agents will say problem-solving takes up most of their days. That being said, Donny finds ways to see the silver lining in almost everything he does. "I always envision myself in a place where growth is inevitable," he shared.

"One will see many ups and downs in this business; however, the one who is resilient and works smart will always win or make the best outcome of any situation."



#### **TODD TALIAFERRO** SEPTEMBER

Photo by Starloft Photography To younger agents, Todd offers the following words of wisdom: "Don't let your ego overshadow your success. Be humble, listen intently to other experienced agents and ask a lot of questions. Too many agents tend to think they

can make it without help. By trying to create their own wheel, they are greatly limiting their true potential."



#### NICK SCHULTZ NOVEMBER

Photo by Stylish Detroit Nick Schultz watched his family overcome challenges and grow in their fields — or their lives which motivated him to do the same. "I am very fortunate to be surrounded by such strong, intelligent individuals," he said. "Life

has taught me to be hardworking, responsive, caring and honest. I created my career on these principles."



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## rising up



Kristi Waddell | December | Rising Star Photo by Metro Shores Media

Photo by Emma Burcusel



Colton Weisenstein | January | Rising Star Photo by Metro Shores Media



Bill Gardner | March | Agent on the Rise Photo by Sylish Detroit

Photo by Stylish Detroit

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Dave Lamarand | October | Rising Star Damian Volante | May | Rising Star Photo by Metro Shores Media



Jhalisha Foster | December | **Rising Star** Photo by Metro Shores Media



Kristen Schopieray | September | Rising Star Photo by Starloft Photography



Zach Schlacht | July | Rising Star Photo by Metro Shores Media



Justin Cain | August | Rising Star

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Nicole Pelton | April | Rising Star Photo by Starloft Photography

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# more great features IN 2023



**KRISTY HORNE** August | Agent Spotlight Photo by Starloft Photography



JASON CZARNIK October | Broker Spotlight Photo by Metro Shores Media



ANDREINA & DANIELLA MENDOZA May | Team Feature Photo by Metro Shores Media



**DARIC & ANGELA LEE** June | Dynamic Duo Photo by Starloft Photography



THE DEANGELO TEAM July | Team Feature Photo by Starloft Photography



DONNY KONJA March | Agent Spotlight Photo by Metro Shores Media



DERICA WADE October Celebrating Leaders



**MIKE MATKIN** April | Making a Difference Photo by Metro Shores Media



**BELLA HALL** November | Agent Spotlight Photo by Starloft Photography



**BRIAN LILLY** July | Agent Spotlight Photo by Starloft Photography



**KATHERINE MINNE** February | Agent Spotlight Photo by Stylish Detroit



**BROOKE BROCK** January | Broker Spotlight Photo by Metro Shores Media



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STACY RAMSAY June | All in the Family Photo by Starloft Photography



SUZY JEDYNAK February | Making a Difference Photo by Metro Shores Media



MARGO BARRON November | Agent Spotlight Photo by Stylish Detroit



SAM BAZZY June | Agent Spotlight Photo by Starloft Photography



SPENCER RAY February | Agent Spotlight Photo by Stylish Detroit



**DEVON & KELLIE SMITH** November | Dynamic Duo Photo by Starloft Photography



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PAM YERMAN September | Making a Difference Photo by Metro Shores Media



ANGELA JAAFAR March | Agent Spotlight Photo by Starloft Photography



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## BRAD

By Robbyn Moore

Photos by Stylish Detroit

## The Art of the Relationship Deal

At age 47, Brad Morgan is proof that it is never too late to reinvent yourself and find a new career. After more than 20 years in the automotive industry as the director of purchasing in supply chain management, Brad found himself grounded to a desk, sitting behind a computer, conducting dozens of conference calls and missing the days of face-to-face relationship-building. "Everything was moving to spreadsheets, reports and emails," Brad recalled. "Over the course of time, relationships were lost, and never leaving the office was the new normal. When COVID-19 hit, it really accelerated that workplace 'normalcy' and my desire to leave the industry."

In 2019, Brad met Jimmy Saros, who was helping him sell his home. "I had always wanted to be in a sales role, and I was craving daily business interactions that were on a more personal level," Brad said. "When my company was sold unexpectedly and went through a merger, Jimmy and I started discussing the possibility of me getting into real estate. We kept in touch over the next 15 months, and when the timing was right, I decided to pull the trigger and go feet first. I'm happy to report that Jimmy has been the perfect mentor."

In late 2020, Brad joined the team at Saros Real Estate. He quickly rose to a senior associate and was awarded a private office, Rookie of the Year, the Dealmaker Award and the Stonecutter Award. More importantly, Brad is now devoting his enthusiasm to building interpersonal relationships and a solid real estate career. "At Saros, we play the 'long game' and truly believe that real estate is a relationship business built on expertise and trust over the long term," he shared. "I am still pushing



the boulder up the hill, trying to meet as many people as possible and build relationships. It can be challenging, but the biggest thing is to push through the obstacles. My coach told me that in order to have a breakthrough, you have to have a breakdown. The first couple of years are a true test of grit and determination. I think social media has people thinking that this business is easier than it really is and that referrals just come pouring in, but if you have a great mentor like I do, there is support to help answer questions and to guide you."

As a three-sport decorated athlete in high school and a collegiate football player, Brad is no stranger to hard work. His years of athletic training prepared him for the challenges of real estate, specifically in the area of cold calling and rejection. "I quickly learned to get comfortable with being uncomfortable," he said with an assuring smile. "In this line of work, there is rejection on a daily basis, particularly in our lead generation model. We do a lot of lead prospecting and cold calling, and rejection comes with the territory. To get through that, I try to go into the office every day with a positive mindset and collaborate with my team."

"I work with a wonderful group of people, and we have a ton of fun," Brad added. "Our office environment is the best I have ever been around. I could have never made this transition without the support from my wife, Kristin, my parents and some really close friends. Even at my age, I still wanted to make sure I wasn't completely crazy and got my parents' opinions. My dad spent almost 40 years in the automotive industry at one company, and he was very encouraging. My parents gave me unwavering support, which was reassuring, given the fact that they are pretty conservative. Additionally, I also worked with High-Performing Results Coach Greg Long. He has been phenomenal in helping me both

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I WORK WITH A WONDERFUL GROUP OF PEOPLE, AND WE HAVE A TON OF FUN.

#### I HAVE BEEN ABLE TO HELP ALL KINDS OF PEOPLE, AND THAT IS THE MOST REWARDING PART. 99

personally and professionally because the two are dependent on each other."

Brad said that, rather than having hundreds of small producers or part-time agents, the team at Saros believes in having full-time, large-producing agents so that, "pound for pound," they produce as much — if not, more — than other brokerages. "We have a couple of operational colleagues who do a tremendous amount of work to support the business and agents, but as a whole, we are a fully dedicated team," Brad said.

Brad's education began at North Carolina State University's College of Engineering while he played football. He later transferred to Michigan State University and earned a degree in business and supply chain management. "My life changed when I transferred to Michigan State," he said. "That's where I met my wife. We now have three beautiful children — Lily, 20, Lainey, 17. and Ethan, 13."

> When he's not working, Brad is an avid fisherman and enjoys fishing all over the country, specifically in the Florida Keys and Miami. He truly loves spending time with his family, watching his children perform in all of their sports and activities. Furthermore, Brad supports the Run, Walk N Roll for palliative care at C.S Mott Children's Hospital.

With a passion for real estate, Brad's decision to pivot his career and join the Saros team has allowed him to fulfill his dream of having a profession that is fully focused on relationship-building. "I have been able to help all kinds of people, and that is the most rewarding part," he shared. "Some days, I work with millionaires, and other days, I am helping someone find a one-bedroom apartment that is at the top of their budget. I look forward to many more years of deal-making and contributing to our team's growth."



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## HEATING, COOLING, PLUMBING, & ELECTRICAL

#### A Business That Runs on Family Values

By Robbyn Moore | Photos by Tracie Seeley with Metro Shores Media

Mastercraft Heating, Cooling, Plumbing, and Electrical is and always will be a company that is owned and run by family. Jack Rolnitzky, owner and president, and Steven Bez, co-owner and vice president, built a thriving, full-service HVAC, plumbing and electrical business that began in Jack's mom's basement in 1984, which now includes tens of thousands of customers. They both also get to work with their kids.

Two of Jack's boys, Philip and Ryan, have been taught and educated to one day take over the company, and Steven's daughter, Shayna, runs all social media, digital marketing and charities for the company, along with scheduling their electrical department. "Having both my sons working for me with plans to one day take over the business brings new meaning to my work," Jack said. "I am leaving a company and legacy for them to grow even bigger." Echoing Jack's sentiments, Steven shared, "Knowing I get to work with my daughter every day and watch her grow our company's social media to the next level is beyond rewarding. Shayna has helped our business grow in new and dynamic ways."

As a young apprentice, Jack had a dream of owning his own HVAC business. After years of dedicated work in the field — and under the mentorship of a seasoned professional — Jack was able to make his dream a reality when he bought the HVAC business from his teacher. It was a full-circle moment as Jack launched his career.

At Mastercraft, the client is at the heart of every business decision. "We pride ourselves on exceptional customer service," Jack explained. "We take the time with each customer to explain all their choices and options, especially when making large purchases. We offer standard HVAC equipment and also 'green' solutions such as mini splits (ductless systems),

whole home generators, car chargers, and full and partial remodel options for HVAC, plumbing and electrical."

While the company's high standards for exceptional customer service have been a core value that hasn't changed since its inception, the industry itself has evolved in numerous ways. Over the decades, technology has drastically changed within the industry. Knowing that change is inevitable, Jack and Steven provide full training for all of their departments. They created a hands-on classroom in their building and frequently bring industry leaders in-house to teach their technicians and installers on new equipment. By doing this, they





are providing the most advanced learning options to ensure that their customers get the very best from them. Additionally, their electrical department, which is run by Paul Cimeot — who has over 30 years in the business — is the master electrician who other companies call when they can't fix things themselves. "He is the 'Ben Franklin' of modern times and can solve almost any electrical issue," Steven said.

While Mastercraft customers are treated like family, the same holds true for veterans in the community. "We appreciate and support our veterans every year by providing brand new furnaces at no cost to veterans in need," Steven said. "Shayna started a giveaway five years ago, and since then, we have installed nearly 20 new units. She also started a holiday giveaway where we provide gifts for kids in the home and a full holiday dinner. Charity starts at home with family, and we try to spread that with our company."

When Jack and Steven aren't working in the field, they enjoy time with their families. Jack has three boys - Philip, 36, Justin, 34, and Ryan, 24 - and two French bulldogs that are crazy and full of spunk. As a family, they enjoy barbecues and taking family trips. As for Steven, in his free time, he and his wife, Ilene, enjoy being with their grandson, Austin, 9, and Austin's parents, Shayna and Andrew. They also meet every Sunday for family dinners. Both Steven and Ilene are heavily involved in a variety of charities including Gilda's Club, Temple Israel, Chaldean American Chamber of Commerce and others.

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#### **AT PARK WEST GALLERY!**

Top real estate agents and our Preferred Partners from Oakland, Wayne and Macomb County gathered at Park West Gallery in Southfield to enjoy food and drinks and to make new connections while exploring the gallery and museum. The event ended with a Park West- and Sponsorprovided raffle. Congratulations to the winners, and thank you to our sponsors who provided a raffle prize!

Christine Lynn from The Agency Hall & Hunter said, "The energy in the rooms was incredible. The connections, great conversations, and awesome art were all remarkable!"

"Another great event by Real Producers! I always love visiting with past agents I worked with, meeting new ones and, of course, meeting the vendors!" said Paula Rea-Johnston from Real Estate One.

Special thanks to our Host — Park West Gallery and Museum — for hosting us inside their stunning venue.



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We would also like to thank our Gold Sponsors — Mastercraft Heating, Cooling, Plumbing & Electrical, and DFCU Financial — and our Silver Sponsors — Transnation Title Agency and Better Rate Mortgage.

Additionally, thank you to our photographers from Starloft Photography, Skyview Experts and Stylish Detroit for taking photos as well as to WayUp Media for capturing video.

We are so grateful to all of you who joined us for our End of the Year Celebration! Thank you all so much!

Be sure to check out event photos in the next issue!



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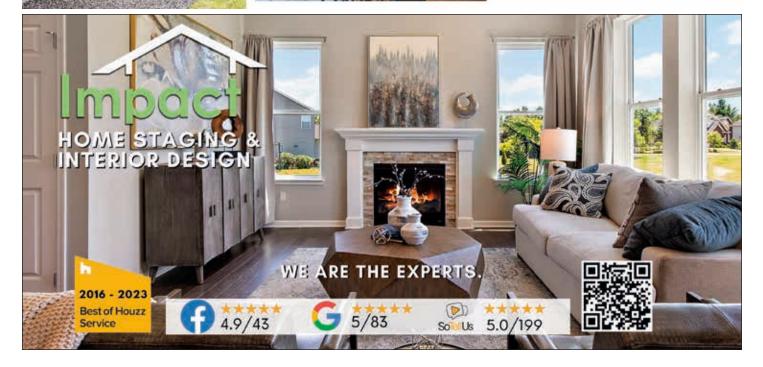


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